

# PENDULUM

## Liability Risk Control Program

The Pendulum Liability Risk Control Program is a custom program created specifically to meet the needs of an at-risk facility. This individually designed program will assist the facility/organization in creating its own risk control program, along with training facility staff in risk control techniques. The Program will identify risk vulnerabilities and provide a written risk management plan for staff to utilize in managing liability risk.

As a participant in the Program, the facility will identify a Program Champion within the organization to work directly with Pendulum. The success of the program depends on the facility's commitment to the program and the dedication of the Program Champion.

The Liability Risk Control Program features:

- An assigned Pendulum consultant
- Access to the online Pendulum Risk Management Resource Center for Senior Housing
- Monthly conference calls and participation in risk management meetings
- Baseline on-location professional liability risk assessment(s) at corporate location and facility(ies)
- On-location visits as needed
- A project management web site, hosted by Pendulum, will be employed for the team to share documents, create deadlines, and set milestones

Other components available to customize the facility's program include:

- Access to Pendulum's web-based Enterprise Risk Management tool
- Online event management system availability
- Webinars and other training tools
- Policy and procedure development
- Training sessions and workshops
- Scylla Facility Listening Report (online social media sentiment regarding the community)

The goals of the Liability Risk Control Program are to reduce liability events, improve the facility's defensibility against claims, and promote awareness of risk management techniques to benefit the facility, staff, and residents.

The Liability Risk Control Program is a one-year term agreement. Various fee structures are available. Contact Pendulum for more information.

Does  
**risk**  
have you  
scared?