

PENDULUM

Event Entry Service

Tracking and trending incidents and adverse events is a time-consuming yet critical function in the healthcare setting. As a healthcare service firm, Pendulum recognizes the time demands and pressures tracking and trending places on facility staff. Offered through the Adverse Event Management System, the Event Entry Service allows clients to fax their incident reports to us, and we record and track all notices of incidents and/or events in our secure Event Management System. Monthly reports are provided to the client based on these incidents and/or events—reports that will assist an organization in identifying trends that may warrant system or process changes.

System Features

- Secure Web-based system
- Security roles to restrict or permit user's access, such as data entry users to submit new events, supervisors to complete investigations, risk managers to review events at multiple centers, etc.
- Track Resident/Visitor/Employee events
- Event information organized in clearly defined tabs—Event, Notes, Correspondence, Mail, and Contacts
- Automatic email alerts, such as new event, high-severity event, state-reportable events, etc.
- Record notes
- Attach documents (Word, Excel, PDF, JPEG, etc.)
- Generate state reports and other forms, letters, and documents
- Supervisor review and sign-off on events
- Track event details, post-event assessment, investigation, outcomes, and risk management follow-up
- Tracking and trending reports
- Safe organization of incident and post incident data stored separately from medical record information
- HIPAA Compliant

Pendulum Services

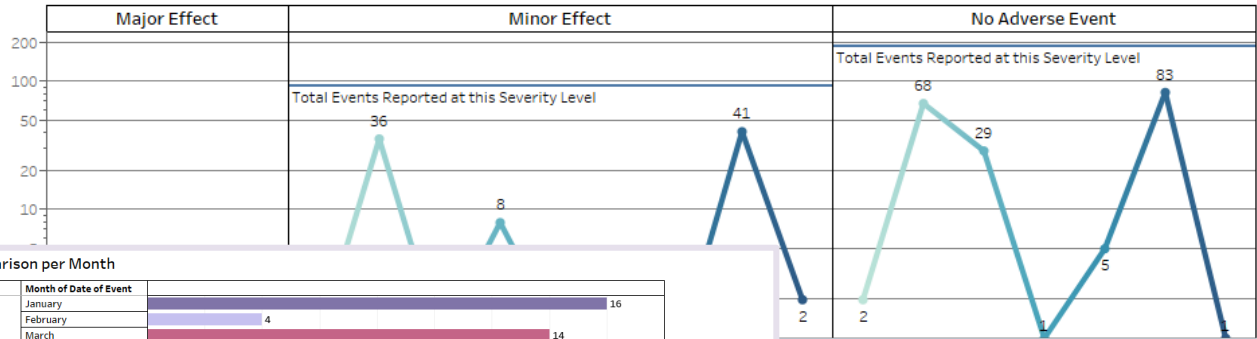
- Event data entry for client
- Configuration of client organization structure
- Security roles and user setup
- Customization and development of dashboards and text reports
- Automated distribution of password-protected graph and text reports
- Provides monthly 'at a glance' snapshot of incident data to optimize tracking and trending analysis
- Quarter and Annual reports are also available for complete analytical breakdown of facility's incident data
- Online training sessions
- User support
- HUD 232 Compliant

For a free demonstration and price quote, call or email us today!

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Post Event Actions Per Severity Levels

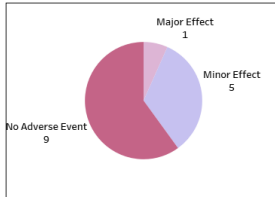


Sample Quality Assurance Trending Report

Event Comparison per Month

Event Group Type	Month of Date of Event	Count
Fall	January	16
	February	4
	March	14
Behavioral Occurrence	January	1
	March	1
Skin/Wound	January	1

Event Severity Breakdown



Events Per Location

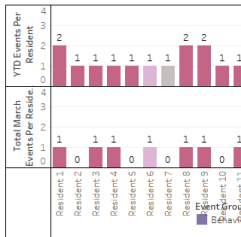
Event Group Type	Location						
	Resident Room	Activities Room	Hall or Corridor	Null	Dining Room	Lobby	TV Room
Fall	14	6	4	3	2	1	
Other	8	1				2	1
Behavioral Occurrence							

Monthly Dashboard Samples

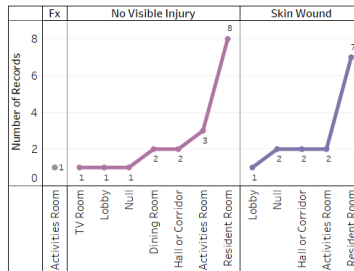
Severity-Event Type-Injury Comparison

Event Group Type	Injury	Count
Fall	None Visible	18
	Laceration	4
	Abrasion	3
	Bleeding	2
	Skin Tear	2
	Bruise	1
	Bump	1
	Fracture, suspected	1
	Multiple injuries	1
	Scratch	1
		1
		1
		1

Current and YTD Event Count per Resident



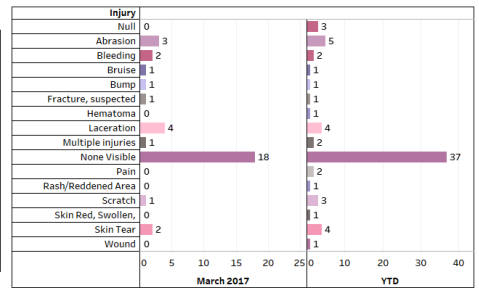
Falls: Injuries Per Location



Witnessed Falls Per Location

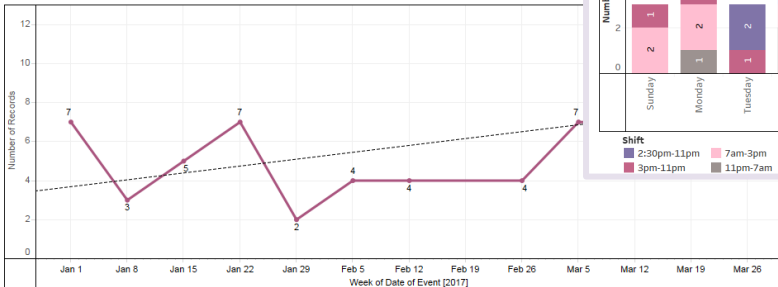
Location	Falls Per Location	Staff Witnessed
Null	3	0
Activities Room	6	3
Dining Room	2	0
Hall or Corridor	4	0
Lobby	2	0
Resident Room	16	1
TV Room	1	1

Current Month vs YTD Fall Related Injuries

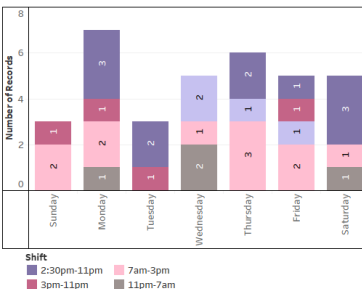


Quarterly Dashboard Sample

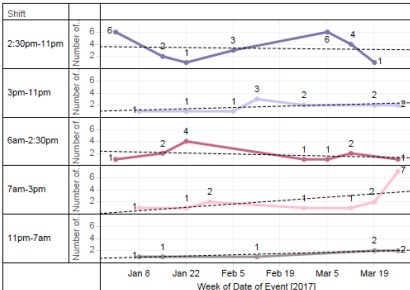
Falls per Week



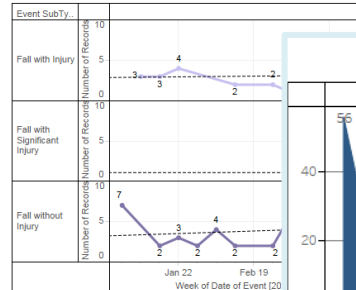
Falls Per Day of the Week



Falls per Shift per Week



Falls with Injury vs Falls without Injury



Sample Post-Event/ Investigation Trending Report

Post Event Actions Per Division

