Pendulum Medical Record Procurement Service
SPECIALIZED LITIGATION SUPPORT SERVICES

Pendulum's Medical Record Procurement Service provides professional resources to locate medical records and other related documents needed to effectively defend a claim, such as administrative, financial, and personnel records.

The Pendulum team, led by a seasoned healthcare consultant, will search records to find documents pertinent to the case. Knowing the focus of the claim, the team will zero in on any related documents. If desired, the team can use a client-provided list of specific items that it needs to find (e.g., general resident-related documents; documents related to narcotics, finance, budget, and surveys; employee files; emails; information requested by plaintiffs; etc.).

During the process, the Pendulum team will find, identify, and organize:

- Medical records
- Billing records
- Quality assurance documents
- Incident reports
- Personnel files
- State surveys
- Plans of correction
- Care plan meeting documentation
- Trust fund transactions
- Remittance advices
- Physician orders
- Progress notes
- Emails
- Correspondence
- Performance appraisals
- Proof of insurance for vendors

Documents the team would procure include stored files, closed files, open records, and information on prior employees. From experience, the team will know where to look to find these items—both the usual and unusual places facilities may store records.

For the legal team's convenience, a checklist and cross-reference tool will be created for the attorneys who will be reviewing the documents found. This allows attorneys valuable time to focus on defending the claim instead of document procurement and organization.

If you need assistance with locating and organizing documents in order to defend a claim, contact Pendulum regarding the Medical Record Procurement Service. Email us at info@WeArePendulum.com or call (888) 815-8250. The Pendulum team has had many successful engagements and would be pleased to provide you private references.

WeArePendum.com | (888) 815-8250