

# Products and Services for HUD-Financed Facilities

Pendulum is a full-service risk management company providing services and products to healthcare providers of all types. Pendulum is independently owned and offers a unique third-party approach balancing risk and defensibility strategies in the healthcare setting.

To meet the needs of HUD risk management requirements for healthcare facility financing, Pendulum's initial services to the facility includes a One-Day On-site Risk Management Assessment conducted by one of our risk control consultants. The risk assessment includes a review of operational, clinical, and environmental processes that could lead to a liability exposure.

An exit interview is conducted at the end of the on-site service day. The risk control consultant meets with facility representatives to present their findings and discuss further risk management services and products that might be needed. The consultant's visit findings are also noted in a written report to the facility with recommendations to minimize liability risk and strengthen defensibility.

As part of the services provided to HUD-financed organizations, the facility has access to 22 key online learning courses from Upstairs Solutions and may select from the Administrator or Clinician set of CEU courses.

Pendulum offers services that include liability risk assessments, on-location consultation, and specialty programs for senior housing and healthcare operations. Pendulum also offers risk management products that complement these services.

On-location risk management services include:

- Professional Liability Risk Assessment
- Disaster Preparedness Assessment
- Life Safety Assessment
- Security Vulnerability Assessment
- Customer Service Assessment
- Compliance Preparedness Assessment
- Focused, Topical Consulting Services
- Clinical Services Consulting and Mentoring
- On-site Staff Training Services

Off-site risk management consulting services include:

- Professional Liability Desk Audit
- Disaster Plan Desk Audit
- Risk Control Consulting Services (telephonic consultation)
- AssistLine™ Hotline Service

## Pendulum Pricing

### One-day On-site Risk Management Assessment

\$3,500.00

*Pricing may be negotiable for multiple location visits.*

### Additional Risk Management Services and Products

#### Risk Management Tools

- Risk Management Resource Manual
- Use of a Web-based Risk Management Resource Center
- Web-based Incident Reporting/Event Management

#### Training Products

- In-service Training DVDs (SNF or ALF)
- In-service Training Guides
- Best Practice Tools

#### Software Tools

- Risk Tracker™ Software
- ticler™ Software

For more information please call or email Pendulum.

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