

Pendulum, LLC Company Profile

Pendulum Mission Statement

To help our clients reduce professional liability exposure by balancing risk and defensibility.

Balancing Risk and Defensibility

A wide network of clients—and active professional visibility—keeps the company well connected with industry changes and insights. Unique among risk management consulting firms, Pendulum, LLC offers services that include liability risk assessments, on-site consultation, and development of quality and specialty programs.

Pendulum (formerly LTC Alliance), based in Albuquerque, New Mexico, provides innovative assessment and risk reduction protocols combined with software and loss control tools.

A team of clinical risk management specialists, made up of highly skilled clinicians and nursing home administrators located in all regions of the nation, are available to serve your needs. Each consultant possesses extensive knowledge of risk management practices within multiple healthcare settings and will help you assess your risk and suggest practical, proven methods to develop quality and specialty programs to manage that risk.

On-site Risk Assessments

Pendulum leads the healthcare industry in conducting on-site professional liability risk assessments. During a full one-day assessment, our consultant evaluates clinical and operational processes and the environment for risk of liability exposures. After the on-site visit, a written report of the assessment findings, including recommendations to enhance risk management practices, is sent to the client.

Pendulum can assess liability risk in various healthcare settings such as:

- Skilled Nursing Facilities
- Assisted Living Facilities
- Independent Living Facilities
- Hospitals
- HUD Housing

- Healthcare Corporate Offices
- Physician Practices, including Bariatric Practices
- Alzheimer Facilities and Dementia Special Care Units
- Developmentally Disabled, Mental Retardation, and Mental Health Facilities
- Home Healthcare Agencies

Claims Processing, Event Management, and MMSEA/MSP Reporting

Pendulum offers a web-based claims processing system for professional liability insurers, third party administrators, and self-insured groups. The web-based event management system assists in maintaining and managing events, revealing opportunities to prevent losses and future claims. Pendulum has the program capability to be your reporting agent for MMSEA/MSP reporting.

Software Products:

Pendulum's software products have been designed to help managers track and analyze risk in the long term care setting.

Risk Tracker™ Compile your facility's behavioral, clinical, and quality data to help analyze your risk exposure. Easy-to-read graphs allow the user to review and compare risk trends over time.

ticler™ Track vendor professional liability certificates of insurance (COI), staff and agency training records, licensing and certifications, and equipment inventory and maintenance.

In Brief

- Pendulum has conducted more than 2,000 on-site risk assessments over the past 10 years
- Pendulum's services and products can help you measure your risk exposure and increase your defensibility profile
- Pendulum's assessment and risk reduction protocols, combined with software and loss control tools, are considered by many to be the highest quality risk management service systems on the market